

PUBLICATIONS & FTP PORTAL SET-UP AND ACCESS INSTRUCTIONS

1. To obtain Technical Publications and/or apply for a PATS Aircraft Systems FTP portal account:
 - a) Contact PATS Aircraft Systems Customer Service:
 - 1) Call 302-253-6134
 - 2) Email: Barbara.Burns@patsaircraft.com
 - b) FTP Access – Fees may apply for FTP access and a Customer Purchase Order may be required to initiate this service.
 - c) Hard Copies – PATS Technical Publications and Manuals are available in hard copy or electronic format and may be requested for a fee.
2. The following information is needed when applying for an PATS Aircraft Systems FTP Portal Account:
 - a) Company Name
 - b) User's Name
 - c) Email Address
 - d) Phone Number
3. PATS Aircraft Systems IT Support will set up the Customer's FTP Portal Site and provide the Customer with a User Name and Password with installation instructions as shown below:
4. Download the FTP program "*FileZilla Client*"
FileZilla is a free FTP application that is best used with our server. It can be downloaded from <http://filezilla-project.org/>, download the "*FileZilla Client*," NOT the server.
5. Once downloaded, follow the instructions below:
 - a) Download and install, utilizing the following configuration options:
 - 1) Open FileZilla
 - 2) Click File -> Site Manager
 - 3) Click New Site
 - 4) Name The Site "PATS Public Portal"
 - 5) In the right pane for Host: enter "67.62.108.14"
 - 6) For Servertype: select "FTPES-FTP over explicit TLS/SSL"
 - 7) LogonType: Normal
 - 8) User:
 - 9) Password: (*Please note usernames and passwords are case sensitive*)
 - 10) Click Save and Exit
 - b) Alternatively, there is a connection via web browser that will provide basic access:
 - 1) Click on the following link: <https://67.62.108.14>
 - 2) Click "continue to this website" when prompted
 - 3) Sign in with your username and password
 - 4) This will give you web browser based download capability for the same items that are on the FTP.
6. Should any problems be encountered accessing the FTP Portal, or accessing the data contained on this portal, please contact PATS IT Support or Customer Service:
 - a) PATS Aircraft Systems IT Support
 - 1) Call 302-253-6222 or, via email
 - 2) Michael.Kuhn@Patsaircraft.com
 - b) PATS Aircraft Systems Customer Service
 - 1) 302-253-6134
 - 2) Barbara.Burns@Patsaircraft.com
7. Questions and/or comments regarding FTP Access should be addressed to:

PATS Aircraft Systems
Product Support
21652 Nanticoke Avenue
Georgetown, Delaware 19947



21652 Nanticoke Avenue
Georgetown, DE 19947 USA
Tel: 302.855.5558
Fax: 302.855.5801
www.patsaircraft.com

PUBLICATIONS & FTP PORTAL SET-UP AND ACCESS INSTRUCTIONS

TEL: 302-855-5888
FAX 302-855-9196