
**PATS Aircraft Systems – Physical Inventory
Newsletter – October 15, 2010**

Dear Customers and Suppliers,

As announced in our newsletter of September 23, 2010, DeCrane Aerospace finalized the sale of its Cabin Management businesses to Goodrich Corporation and PATS/Hollingsead have now become standalone companies. As part of this transition, PATS/Hollingsead is required to perform full physical inventories. This Newsletter is to provide you with the dates of this physical inventory and details on the services you can expect from PATS/Hollingsead.

PATS/Hollingsead will be conducting a physical inventory from October 25th through October 31st. During this period, routine part shipments will be suspended and our ability to support you will be limited to researching part numbers, providing spare parts pricing, accepting your future parts orders, technical support and handling any AOG requirements that are received. Routine orders received during this period will be processed the week after the inventory has been completed.

The following PATS/Hollingsead Customer Service Representatives (CSR's) and Technical Support Representative will be available onsite to assist you during this period:

Tyrone Bailey	PATS – CSR	tyrone.bailey@patsaircraft.com	302-253-6112
Sal Quinta	PATS - CSR	sal.quinta@patsaircraft.com	302-253-6210
Lori Mahetta	Hollingsead - CSR	lori.mahetta@patsaircraft.com	302-253-6470
Jay Cottet	Technical Support	jay.cottet@patsaircraft.com	302-253-6158

Customers and/or Vendors who are in need of urgent support after normal work hours may contact PATS via our regular After Hours Support Phone numbers. These numbers are as follows:

After Hours - AOG and Urgent Support Requirements

For Auxiliary Fuel Tanks	877-225-8265
For Auxiliary Power Units	877-728-7278
Hollingsead International	805-338-2400
Outside of the USA:	443-691-2966 (CSR Mobile)

During this time of transition, we appreciate your patience and continued support.

Best regards,



Duncan Clark
Director, Customer Service
PATS Aircraft, LLC
302-253-6144
302-258-4832 Mobile